



## MYNX ADSL OFFER SUMMARY

### SERVICE OVERVIEW

---

#### Service Description

ADSL is our basic broadband service that is delivered to your home over a standard copper line on the Chorus network.

There are two versions of ADSL:

- ADSL broadband with a phone line - you will have a phone line with phone number as well as broadband.
- Naked ADSL – you will only have broadband without a phone line or phone number. However we can supply a VoIP phone service over the naked ADSL service.

All Mynx plans have unlimited data and “Global Mode”.

---

#### Availability

Our ADSL services are available in most places in New Zealand. There are several factors that will affect your ADSL availability and speeds. These include your distance from the exchange or cabinet, the condition of your copper wiring, noise on the line and line attenuation.

---

#### Service Charge

ADSL with landline: \$119 per month with unlimited data  
Naked ADSL: \$89 per month with unlimited data

---

#### Additional Data Charges

None

---

#### Set Up Charges

- \$80 transfer charge if moving from a different ISP
  - \$150 Connection charge for a first-time broadband connection
  - \$250 house wiring charge if required
- 

#### Broadband Performance Information

In New Zealand, broadband performance tests are carried out regularly by TrueNet - an independent company that measures and reports on broadband performance. Their latest report is at <https://www.truenet.co.nz/> How are speeds measured? The ADSL speed test is based on each probe downloading a 300KB file from TrueNet’s Wellington server once every hour of every day.

---

---

<b>Access type</b>	Copper ADSL
--------------------	-------------

---

#### **OTHER INFORMATION**

---

<b>Minimum Contract Period</b>	No contract (you can cancel the service any time)
--------------------------------	---

---

<b>Early Termination Fee</b>	No Early Termination Fee.
------------------------------	---------------------------

---

<b>Notice Period</b>	No Notice Period. Just let us know and we'll stop your service.
----------------------	---

---

<b>Other Requirements</b>	None.
---------------------------	-------

---

<b>Traffic Management</b>	None. We have significant domestic and international bandwidth available.
---------------------------	---

---

<b>Fair Use</b>	No Fair Use policy. We give you unlimited broadband.
-----------------	--

---

<b>Effects on other services</b>	No effects but the service does require mains power for your modem / router.
----------------------------------	--

---

<b>Other Charges</b>	Mynx can supply a pre-provisioned Modem / Router for an additional charge – charge depends on make/model. There may be charges for services such as voicemail, call waiting, wiring and maintenance, voice calls, calls to mobile etc. These will be advised to you when you request additional services.
----------------------	---

---

<b>Disputes</b>	We pride ourselves on resolving any customer problems – call us. Mynx is not yet a member of the <a href="#">Telecommunication Dispute Resolution Scheme</a> .
-----------------	--

---

All prices quoted are inclusive of GST. This is a summary only. The full legal terms and conditions for this plan are available at the Mynx web site.